

Wheatley Solutions

Guide to information available through the Publication Scheme

Date Updated: 11 November 2021

The Freedom of Information (Scotland) Act 2002 (the Act) requires Scottish public authorities to produce and maintain a publication scheme. Authorities are under a legal obligation to:

- Publish the classes of information that they make routinely available
- Tell the public how to access the information and what it might cost.

Wheatley Solutions has adopted the Model Publication Scheme 2018 produced by the Scottish Information Commissioner. This scheme has the Commissioner's approval.

Wheatley Solutions is a subsidiary of the Wheatley Group. Further Information regarding the relationship can be found within the Publication Scheme.

You can see information about the latest scheme on the Commissioner's website at <http://www.itspublicknowledge.info/ScottishPublicAuthorities/PublicationSchemes/PublicationSchemesHome.aspx>

Or by contacting us at the address below:

Information Governance
Wheatley Solutions
Wheatley House
25 Cochrane Street
Glasgow G1 5HL
Email: informationrequests@wheatley-group.com

The purpose of this Guide to Information is to:

- Allow you to see what information is available (and what is not available) in relation to each class
- State what charges may be applied
- Explain how you can find the information easily
- Provide contact details for enquiries and to get help with accessing the information

- Explain how to request information we hold that has not been published

Availability and formats

The information we publish through the publication scheme is, wherever possible, available on our website. We offer alternative arrangements for people who do not want to, or cannot, access the information online or by inspection at our premises. For example, we can usually arrange to send information you in paper copy (although there may be a charge for this). Please contact the Information Governance Team using the above contact details for more information.

Exempt information

We will publish the information we hold that falls within the classes of information below. If a document contains information that is exempt under Scotland's freedom of information laws (for example sensitive personal information or a trade secret), we may remove or redact the information before publication but we will explain why.

Copyright

Where Wheatley Solutions holds the copyright in its published information, the information may be copied or reproduced without formal permission, provided that:

- It is copied or reproduced accurately
- It is not used in a misleading context, and
- The source of the material is identified

Where Wheatley Solutions does not hold copyright in information we publish, we will make this clear.

Cost for providing information

We will provide the following free of charge:

- information where the staff time involved in retrieving it from our systems, copying and sending it is less than £100
- hard copies of our publications which have been printed

However, we will ask you to contribute 10 percent of the cost if the staff time involved in retrieving the information you have requested, copying and sending it to you is more than £100.

We will never charge you more than the cost incurred by us and we'll let you know in advance what we estimate the cost to be.

When we estimate the cost to us will be more than £600 we may refuse to provide the information, but we will write to you setting this out.

The basis on which we calculate costs is:

How information is provided	Detail	Cost
Printing and photocopying based on black and white copies	A3 paper	20p per sheet
Printing and photocopying based on black and white copies	A4 paper	10p per sheet
Information provided on CD-ROM	Per CD	50p
Postage	By Royal Mail	First Class
Staff time in preparing information	Per hour	£15

Contact us

You can contact us for assistance with any aspect of this publication scheme:

Information Governance
Wheatley Group
Wheatley House
25 Cochrane Street
Glasgow G1 5HL
Email: informationrequests@wheatley-group.com

We will also be pleased to advise you how to request information that we do not publish or how to complain if you are dissatisfied with any aspect of this publication scheme.

The classes of information that we publish

We publish information we hold within the following classes. Once information is published under a class we will continue to make it available for the current and previous two financial years.

Where information has been updated or superseded, only the current version will be available. If you would like to see previous versions, you are welcome to make a request to us for that information.

CLASS 1: ABOUT WHEATLEY SOLUTIONS
<p>Class description:</p> <p>Information about Wheatley Solutions, who we are, where to find us, how to contact us, how we are managed and our external relations</p>

The information we publish under this class	How to access it
Authority name, address and contact details for headquarters and principal offices:	
About Wheatley Solutions	https://www.wheatley-group.com/about-wheatley/about-us/group-partners
Name, address and contact details for Wheatley Solutions	https://www.wheatley-group.com/about-wheatley/about-us/wheatley-solutions/freedom-of-information-wheatley-solutions/publication-scheme-wheatley-solutions#footer
Organisational structure, roles and responsibilities of senior officers: Wheatley Solutions Structure Chart	https://www.wheatley-group.com/about-wheatley/our-people/executive-team
Business opening hours of Wheatley Solutions	Monday to Friday 9am-5pm
Contact details for customer care and complaints function: Making a complaint or a compliment	https://www.wheatley-group.com/_data/assets/pdf_file/0027/46926/Wheatley-Group-Complaints-Policy.pdf

Customer codes and charters	https://www.wheatley-group.com/about-wheatley/our-services
Publication Scheme and guide to information	https://www.wheatley-group.com/about-wheatley/governance/freedom-of-information
Charging schedule for published information	https://www.wheatley-group.com/about-wheatley/governance/freedom-of-information/a-guide-to-the-information-we-publish
Contact details and advice about how to request information we hold but don't publish	https://www.wheatley-group.com/about-wheatley/governance/freedom-of-information/a-guide-to-the-information-we-publish
Charging schedule for environmental information provided in response to request under the EIRs	https://www.wheatley-group.com/about-wheatley/governance/freedom-of-information/environmental-information-request
Legal framework for Wheatley Solutions including constitution, articles of association or charter	https://www.wheatley-group.com/_data/assets/pdf_file/0022/87331/Wheatley-Solutions-Articles-of-Association.pdf
How we use your information	https://www.wheatley-group.com/home/privacy-notice
Charity details for Wheatley Solutions	No information held in this class
Wheatley Group's Regulator – Scottish Housing Regulator	https://directory.scotishhousingregulator.gov.uk/Pages/LandlordSummary.aspx?LAtoZNameQS=266DA976-CFA9-E311-93F1-005056B555E6
How Wheatley Solutions is run:	
Description of Wheatley Group governance structure: Board, committee and other decision making structures.	https://www.wheatley-group.com/about-wheatley/governance/board-and-management
Group policies, including standing orders	https://www.gha.org.uk/_data/assets/pdf_file/0021/83514/Group-Standing-Orders-29.3.2021.pdf

Code of conduct	https://www.gha.org.uk/_data/assets/pdf_file/0020/83513/Group-Code-of-Conduct.pdf
Register of interests	https://www.wheatley-group.com/about-wheatley/our-people/wheatley-group-board
Group Complaints policy and complaints handling procedure	https://www.wheatley-group.com/_data/assets/pdf_file/0025/87271/Group-complaints-policy-and-complaints-handling-procedure.pdf
Group Data Protection Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0026/87272/Group-Data-Protection-Policy.pdf
Group Freedom of Information Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0028/87274/Wheatley-Group-Freedom-of-Information-policy.pdf
Group Procurement Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0029/87275/Group-Procurement-Policy.pdf
<i>Names, responsibilities and (work-related) biographical details of the people who make strategic and operational decisions about the performance of function and/or delivery of services by the authority – Wheatley Group’s Board</i>	
Wheatley Group’s Board	https://www.wheatley-group.com/about-wheatley/our-people/wheatley-group-board
Wheatley Group’s Executive Team	https://www.wheatley-group.com/stakeholders/key-people/executive-team
Corporate planning:	
Mission Statement	https://www.wheatley-group.com/about-wheatley/about-us

Corporate Strategies e.g., for economic development, etc.:	https://www.wheatley-group.com/investor-relations/publications/our-strategy
Environmental, social and governance statement	https://www.wheatley-group.com/investor-relations/publications/environmental-social-and-governance-statement/_recache
<i>Corporate policies:</i>	
Health and Safety Policy	https://www.gha.org.uk/_data/assets/pdf_file/0022/83515/Wheatley-Group-health-and-safety-policy.pdf
Equal Opportunities Policy	https://www.gha.org.uk/_data/assets/pdf_file/0023/83516/Equal-Opportunities-Policy.pdf
Equalities Policy	No information held in this class
Sustainability Policy	No information held in this class
Corporate Plan:	No information held in this class
Strategic planning processes:	No information held in this class
External relations	
Accountability relationships, including the Scottish Housing Regulator	No information held in this class
Subsidiary Companies (wholly or part owned) and other significant financial interests	No information held in this class
Internal Audit arrangements	https://www.wheatley-group.com/_data/assets/pdf_file/0011/131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf (Page 53)
External Audit arrangements	https://www.wheatley-group.com/_data/assets/pdf_file/0011/131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf (Page 61)

Strategic agreements with other bodies	No information held in this class

CLASS 2: HOW WHEATLEY SOLUTIONS DELIVER ITS FUNCTIONS AND SERVICES

Class Description:

Information about our work, our strategy and policies for delivering functions and services and information for our service users/tenants.

The information we publish under this class	How to access it
Functions:	
Description of functions, including statutory basis for them, where applicable:	https://www.wheatley-group.com/about-wheatley/about-us/group-partners
Strategies, policies and internal staff procedures for performing statutory functions:	No information held in this class
Statement of public task required by the Re-use of Public Sector information Regulations 201513 (if applicable)	No information held in this class
How to report concerns to Wheatley Solutions	https://www.wheatley-group.com/_data/assets/pdf_file/0027/46926/Wheatley-Group-Complaints-Policy.pdf
Reports of Wheatley Solution's exercise of its statutory functions	No Information held in this class
Statutory Registers	No information held in this class
Services:	

List of Services including statutory basis for them, where applicable:	https://www.wheatley-group.com/about-wheatley/our-services
<i>Service policies and internal staff procedures:</i>	
Data Protection Policy	https://www.gha.org.uk/_data/assets/pdf_file/0025/83518/Group-Data-Protection-policy.pdf
Whistleblowing Policy	https://www.gha.org.uk/_data/assets/pdf_file/0024/83517/Whistleblowing-policy.pdf
Service schedules and delivery plans	No information held in this class
Information for service users, including how to access the services: Ways we can help	https://www.wheatley-group.com/about-wheatley/our-services
Service fees and charges, including bursaries	https://www.wheatley-group.com/about-wheatley/governance/freedom-of-information/how-to-make-a-foi-request

CLASS 3: HOW WHEATLEY SOLUTIONS TAKE DECISIONS AND WHAT WE HAVE DECIDED

Information about the decisions we take, how we make decisions and how we involve others.

The information we publish under this class	How to access it
Decisions taken by Wheatley Solutions Board Minutes and agendas	https://www.wheatley-group.com/about-wheatley/governance/board-minutes
Board Reports	https://www.wheatley-group.com/about-wheatley/governance/board-minutes
Public Consultations and engagement strategies:	No information held in this class
Reports of Regulatory Inspections, Audits and Investigations carried out by Wheatley Solutions	No information held in this class
Environmental Impact Assessment Reports undertaken in compliance with	No information held in this class

the Town and Country Planning (Environmental Impact Assessment) (Scotland) Regulations 2017	
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CLASS 4: WHAT WHEATLEY SOLUTIONS SPENDS AND HOW IT SPENDS IT

Class description:

Information about our strategy for, and management, of financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent)

The information we publish under this class	How to access it
Financial statements	
Wheatley Group Annual Report and Consolidated Financial Statement	https://www.wheatley-group.com/investor-relations/publications/annual-reports/_recache
Financial statements required by statute e.g., section 31 and 33 of the Public Services Reform (Scotland) Act 2010, if applicable	
Financial Policies and procedures for budget allocation: (Group Standing Orders)	https://www.gha.org.uk/_data/assets/pdf_file/0021/83514/Group-Standing-Orders-29.3.2021.pdf
Budget allocation to key policy/function/service areas	https://www.wheatley-group.com/investor-relations/publications/business-updates
Purchase plans and capital funding plans	<p>Our strategy for capital funding for 2015-20 is set out on pages 26 and 27 of our Group Strategy, Investing In Our Futures - https://www.wheatley-group.com/_data/assets/pdf_file/0016/50650/Investing-in-our-futures.pdf</p> <p>An annual update on our capital funding position is provided in our annual report, for 2018/19 this is set out in pages 36 and 37 - https://www.wheatley-group.com/_data/assets/pdf_file/0011/</p>

	131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf
Financial administration manual/internal financial regulations:	https://www.gha.org.uk/_data/assets/pdf_file/0021/83514/Group-Standing-Orders-29.3.2021.pdf
Expenses policies and procedures	https://www.gha.org.uk/_data/assets/pdf_file/0021/83514/Group-Standing-Orders-29.3.2021.pdf
Senior staff/board member expenses at category level e.g., travel, subsistence and accommodation	https://www.wheatley-group.com/_data/assets/pdf_file/0011/131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf (Page 82 & 83)
Board Member remuneration other than expenses	https://www.wheatley-group.com/_data/assets/pdf_file/0011/131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf (Page 82)
Pay and Grading Structure	Available on request
Investments, summary information and endowments, investments and Wheatley Solutions' pension fund	https://www.wheatley-group.com/_data/assets/pdf_file/0011/131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf
Delivering Value for Money	https://www.wheatley-group.com/_data/assets/pdf_file/0011/131222/Wheatley-Group-Annual-Report-and-Consolidated-Financial-Statements-2020-2021-.pdf
Funding awards available from Wheatley Solutions, how to apply for them and funding awards made	https://www.wheatley-group.com/better-lives/wheatley-foundation

CLASS 5: HOW WHEATLEY SOLUTIONS MANAGE ITS HUMAN, PHYSICAL AND INFORMATION RESOURCES

Class description:

Information about how we manage the human, physical and information resources of Wheatley Solutions

The information we publish under this class	How to access it
Human Resources:	
Strategy and management of human resources	No information held in this class
Staffing structure	https://www.wheatley-group.com/about-wheatley/our-people/executive-team
<i>Human Resources policies, procedures and guidelines, including e.g., recruitment, performance management, salary and grading, promotion, pensions, discipline, grievance, staff development, staff records</i>	
<i>Policies:</i>	
Alcohol drugs and gambling addiction policy	https://www.wheatley-group.com/_data/assets/pdf_file/0028/87175/Alcohol-drugs-and-gambling-addiction-policy.pdf
Code of practice on the Engagement of Disabled People	https://www.wheatley-group.com/_data/assets/pdf_file/0029/87176/Code-of-Practice-on-the-Engagement-of-Disabled-People.pdf
Dignity at Work Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0030/87177/Dignity-at-Work-Policy.pdf
Disciplinary Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0031/87178/Disciplinary-Policy.pdf
Disclosure Scotland Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0032/87179/Disclosure-Scotland-Policy.pdf

Equal Opportunities Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0024/87180/Equal-Opportunities-Policy.pdf
Family Friendly Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0025/87181/Family-Friendly-Policy.pdf
Grievance Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0026/87182/Grievance-Policy.pdf
Hours Overtime Allowances Flexible Secondment Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0027/87183/Hours-Overtime-Allowances-Flexible-Secondment-Policy.pdf
No Smoking in the Workplace	https://www.wheatley-group.com/_data/assets/pdf_file/0028/87184/No-Smoking-in-the-Workplace.pdf
Personal Relationships Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0029/87185/Personal-Relationships-Policy.pdf
Recruitment and Selection Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0030/87186/Recruitment-and-Selection-Policy.pdf
Seconded Allowances Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0031/87187/Seconded-Allowances-Policy.pdf
Seconded Code of Conduct Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0033/87189/Seconded-Code-of-Conduct-Policy.pdf
Shared Parental Leave Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0032/87188/Shared-Parental-Leave-Policy.pdf
Sickness and Absence Management Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0025/87190/Sickness-and-Absence-Management-Policy.pdf

Time off and Special Leave Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0026/87191/Time-off-and-Special-Leave-Policy.pdf
<i>Employee relations structures and agreements reached with recognised Trade Unions and professional organisations:</i>	
Unison Personal information redacted under Section 38(1)(b) of the Freedom of Information (Scotland) Act 2002	https://www.wheatley-group.com/_data/assets/pdf_file/0022/87241/Unison-recognition-agreement.pdf
Physical Resources:	
Management of land and property assets including environmental sustainability reports	No information held in this class
Description of Wheatley Solutions' Property and Land Holdings	No information held in this class
Estate development plans	No information held in this class
Maintenance arrangements	No information held in this class
Information Resources:	
<i>Records Management policy and record management plan including Retention Schedules</i>	
Adult Care	https://www.wheatley-group.com/_data/assets/pdf_file/0029/84296/Adult-care-services.pdf
Communications and Marketing	https://www.wheatley-group.com/_data/assets/pdf_file/0030/84297/Communications-and-marketing-retention-schedule.pdf
Community Safety and Environmental	https://www.wheatley-group.com/_data/assets/pdf_file/0031/84298/Community-safety-and-environment-retention-schedule.pdf

Finance	https://www.wheatley-group.com/_data/assets/pdf_file/0032/84299/Finance-Retention-Schedule.pdf
Governance	https://www.wheatley-group.com/_data/assets/pdf_file/0015/84300/Governance-retention-schedule.pdf
Health and Safety	https://www.wheatley-group.com/_data/assets/pdf_file/0016/84301/Health-and-safety-retention-schedule.pdf
Housing	https://www.wheatley-group.com/_data/assets/pdf_file/0016/84301/Health-and-safety-retention-schedule.pdf
Human Resources	https://www.wheatley-group.com/_data/assets/pdf_file/0018/84303/Human-resources-retention-schedule.pdf
IT	https://www.wheatley-group.com/_data/assets/pdf_file/0020/84305/IT-retention-schedule.pdf
Legal	https://www.wheatley-group.com/_data/assets/pdf_file/0021/84306/Legal-retention-schedule.pdf
Management	https://www.wheatley-group.com/_data/assets/pdf_file/0022/84307/Management-retention-schedule.pdf
Procurement	https://www.wheatley-group.com/_data/assets/pdf_file/0023/84308/Procurement-retention-schedule.pdf
Property	https://www.wheatley-group.com/_data/assets/pdf_file/0024/84309/Property-retention-schedule.pdf
Wheatley Foundation	https://www.wheatley-group.com/_data/assets/pdf_file/0016/

	84310/Foundation-Retention-Schedules.pdf
Assurance	https://www.wheatley-group.com/_data/assets/pdf_file/0026/87281/Assurance-retention-schedule.pdf
<i>Information Governance/asset management policies and procedures, information asset list</i>	
Data Protection	https://www.gha.org.uk/_data/assets/pdf_file/0025/83518/Group-Data-Protection-policy.pdf
Special category data Policy	https://www.gha.org.uk/_data/assets/pdf_file/0021/60096/Special-Category-Data-Policy.pdf
Knowledge management policies and procedures: Records Management Policy	https://www.wheatley-group.com/_data/assets/pdf_file/0015/2049/Records-Management-policy.pdf
List of Statistical Information published by Wheatley Solutions	No information held in this class
Freedom of Information policy and procedures	https://www.wheatley-group.com/_data/assets/pdf_file/0028/87274/Wheatley-Group-Freedom-of-Information-policy.pdf
Data Protection or Privacy Policy	https://www.gha.org.uk/_data/assets/pdf_file/0025/83518/Group-Data-Protection-policy.pdf
Privacy Notices	https://www.wheatley-group.com/home/privacy-notices

CLASS 6: HOW WHEATLEY SOLUTIONS PROCURES GOODS AND SERVICES FROM EXTERNAL PROVIDERS

<p>Class Description:</p> <p>Information about how we procure goods and services and our contracts with external providers</p>
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The information we publish under this class	How to access it
Procurement policies and procedures	https://www.wheatley-group.com/procurement
Invitations to tender	https://www.wheatley-group.com/procurement/what-we-do/procurement-opportunities
Register of contracts awarded, which have gone through formal tendering, including name of supplier, period of contact and value	https://www.wheatley-group.com/procurement/what-we-do/procurement-opportunities
Additional Information which is required to published by applicable procurement legislation and statutory guidance (e.g., the Procurement Reform (Scotland) Act 2014 the Procurement (Scotland) Regulations 2016 and Public Contracts (Scotland) regulations 2015	https://www.publiccontractsscotland.gov.uk/search/search_mainpage.aspx
Links to Procurement information Wheatley Solutions publishes on the Public Contracts Scotland 16 website	https://www.publiccontractsscotland.gov.uk/search/search_mainpage.aspx
Wheatley Solutions procurement information services	https://www.wheatley-group.com/procurement

<p>CLASS 7: HOW WHEATLEY SOLUTIONS ARE PREFORMING</p>
<p>Class description:</p> <p>Information about how Wheatley Solutions performs as an organisation and how well it delivers its functions and services</p>

The information we publish under this class	How to access it
External reports e.g., annual report, performance statements required by statute (e.g., section 32 of the Public Services Reform (Scotland) Act 2010	No information held in this class
Performance indicators and performance against them	https://directory.scottishhousingregulator.gov.uk/pages/landlord.aspx?LAtoZNameQS=266DA976-CFA9-E311-93F1-005056B555E6
Wheatley Solutions and Wheatley Group financial statement 2019-20	https://www.wheatley-group.com/_data/assets/pdf_file/0025/115729/Wheatley_Group_Annual-Report-and-Consolidated-financial-statements_2019-20.pdf
Scottish Housing Regulator details of Wheatley Housing Group Limited and RSL Subsidiaries:	https://directory.scottishhousingregulator.gov.uk/pages/landlord.aspx?LAtoZNameQS=266DA976-CFA9-E311-93F1-005056B555E6
Mainstream Equalities Report produced under the Equality Act 2010 (Special Duties) (Scotland) regulations 2012 as amended	No information held in this class
Employee and board equality monitoring reports, produced under the Equality Act 2010 (Special Duties) (Scotland) regulations 2012 as amended	No information held in this class

CLASS 8: OUR COMMERCIAL PUBLICATIONS

Class description:

Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet e.g. bookshop, research journal, retail store.

No information held in this class. We have no commercial publications.

CLASS 9: OUR OPEN DATA

Class description:

Open data available by authority as described by the Scottish Government's Open Data Resource Pack and available under an open licence.

The Commissioner expects authorities to publish the following information, **as a minimum**:

- The authority's open data publication plan
- Open data set and their metadata, or link to where they are available

No information held in this class. We hold no open data.