

# One Group, Many Voices

different  
together

**Welcome to Wheatley Group's first annual equalities report.** The report includes details of information about our customers we have collected, why we have done this and how we will use it.

Wheatley Group is committed to the principles of Equality, Diversity and Inclusion (EDI).

- ▶ **Equality**, meaning people with different characteristics are treated fairly and have access to equal opportunities.
- ▶ **Diversity**, meaning we respect and value individual differences and unique characteristics in our organisation and in our communities.
- ▶ **Inclusion**, making sure our staff and customers feel comfortable being themselves and feel valued, respected and heard.

Over the past year we have collected more information about who our staff and customers are, including their age, gender, ethnicity, sexual orientation and religious beliefs.

We did this by carrying out a survey with customers, people on our 'Customer Voices' programme, prospective customers who applied for a home with us, and people who applied for jobs through our employability programmes. We also surveyed our staff and collected relevant information from our Board members.

Gathering this information helps make sure customers and staff feel part of – and positively influence – an organisation that shares their values.

