Wheatley Group Guide to information available through the Publication Scheme

Date Updated: 27 May 2021

The Freedom of Information (Scotland) Act 2002 (the Act) requires Scottish public authorities to produce and maintain a publication scheme. Authorities are under a legal obligation to:

- Publish the classes of information that they make routinely available
- Tell the public how to access the information and what it might cost.

Wheatley Group has adopted the Model Publication Scheme 2018 produced by the Scottish Information Commissioner. This scheme has the Commissioner's approval.

Wheatley Group is a subsidiary of the Wheatley Group. Further Information regarding the relationship can be found within the Publication Scheme.

You can see information about the latest scheme on the Commissioner's website at <u>http://www.itspublicknowledge.info/ScottishPublicAuthorities/PublicationSchemes/PublicationSchemesHome.aspx</u> Or by contacting us at the address below:

Information Governance Wheatley Group Wheatley House 25 Cochrane Street Glasgow G1 5HL Email: informationrequests@wheatley-group.com

The purpose of this Guide to Information is to:

- Allow you to see what information is available (and what is not available) in relation to each class
- State what charges may be applied
- Explain how you can find the information easily
- Provide contact details for enquiries and to get help with accessing the information

• Explain how to request information we hold that has not been published

Availability and formats

The information we publish through the publication scheme is, wherever possible, available on our website. We offer alternative arrangements for people who do not want to, or cannot, access the information online or by inspection at our premises. For example, we can usually arrange to send information you in paper copy (although there may be a charge for this). Please contact the Information Governance Team using the above contact details for more information.

Exempt information

We will publish the information we hold that falls within the classes of information below. If a document contains information that is exempt under Scotland's freedom of information laws (for example sensitive personal information or a trade secret), we may remove of redact the information before publication but we will explain why.

Copyright

Where Wheatley Group holds the copyright in its published information, the information may be copied or reproduced without formal permission, provided that:

- It is copied or reproduced accurately
- It is not used in a misleading context, and
- The source of the material is identified

Where Wheatley Group does not hold copyright in information we publish, we will make this clear.

Cost for providing information

We will provide the following free of charge:

- information where the staff time involved in retrieving it from our systems, copying and sending it is less than £100
- hard copies of our publications which have been printed

However, we will ask you to contribute 10 percent of the cost if the staff time involved in retrieving the information you have requested, copying and sending it to you is more than £100.

We will never charge you more that the cost incurred by us and we'll let you know in advance what we estimate the cost to be.

When we estimate the cost to us will be more than £600 we may refuse to provide the information, but we will write to you setting this out.

The basis on which we calculate costs is:

How information is provided	Detail	Cost
Printing and photocopying based on black and white copies	A3 paper	20p per sheet
Printing and photocopying based on black and white copies	A4 paper	10p per sheet
Information provided on CD-ROM	Per CD	50p
Postage	By Royal Mail	First Class
Staff time in preparing information	Per hour	£15

Contact us

You can contact us for assistance with any aspect of this publication scheme:

Information Governance Wheatley Group Wheatley House 25 Cochrane Street Glasgow G1 5HL Email: <u>informationrequests@wheatley-group.com</u>

We will also be pleased to advise you how to request information that we do not publish or how to complain if you are dissatisfied with any aspect of this publication scheme.

The classes of information that we publish

We publish information we hold within the following classes. Once information is published under a class we will continue to make it available for the current and previous two financial years.

Where information has been updated or superseded, only the current version will be available. If you would like to see previous versions, you are welcome to make a request to us for that information.

CLASS 1: ABOUT WHEA	TLEY GROUP
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Class description:

Information about Wheatley Group, who we are, where to find us, how to contact us, how we are managed and our external relations

The information we publish under this class	How to access it
Authority name, address and contact details for headquarters and principal offices:	
About Wheatley Group	https://www.wheatley-group.com/about- wheatley
Name, address and contact details for Wheatley Group	https://www.wheatley-group.com/about- wheatley/governance/freedom-of- information/a-guide-to-the-information- we-publish#footer
Organisational structure, roles and responsibilities of senior officers: Wheatley Group Structure Chart	https://www.wheatley-group.com/about- wheatley/our-people/executive-team
Business opening hours of Wheatley Group	https://www.wheatley-group.com/about- wheatley/governance/freedom-of- information/a-guide-to-the-information- we-publish#footer Normal business hours: 9.00am -5.00pm
Contact details for customer care and complaints function: Making a complaint or a compliment	https://www.wheatley- group.com/data/assets/pdf_file/0027/

	46926/Wheatley-Group-Complaints-
	Policy.pdf
Customer codes and charters	https://www.wheatley-group.com/about-
	wheatley/our-services
Publication Scheme and guide to	https://www.wheatley-group.com/about-
information	wheatley/governance/freedom-of- information
Charging schedule for published information	https://www.wheatley-group.com/about-
	wheatley/governance/freedom-of- information/a-guide-to-the-information-
	we-publish
Contact details and advice about how to	https://www.wheatley-group.com/about-
request information we hold but don't	wheatley/governance/freedom-of-
publish	information/a-guide-to-the-information-
	we-publish
Charging schedule for environmental	https://www.wheatley-group.com/about-
information provided in response to request under the EIRs	wheatley/governance/freedom-of- information/environmental-information-
	request
Legal framework for Wheatley Group	https://www.wheatley-
and Solutions including constitution,	group.com/data/assets/pdf_file/0031/
articles of association or charter	87385/Wheatley-Group-Articles-of- Association.pdf
Personal information redacted under	
section 38(1)(b) of the Freedom of Information (Scotland) Act 2002.	
Information (Scotland) Act 2002.	
How we use your information	https://www.wheatley-
	group.com/home/privacy-notices
Charity details for Wheatley Group	No information held in this class
Wheatley Group's Regulator – Scottish	https://directory.scottishhousingregulato
Housing Regulator	r.gov.uk/Pages/LandlordSummary.aspx
	<u>?LAtoZNameQS=266DA976-CFA9-</u> E311-93F1-005056B555E6
How Wheetley Crown is much	
How Wheatley Group is run:	
Description of governance structure:	https://www.wheatley-group.com/about-
Board, committee and other decision making structures.	wheatley/governance/board-and- management

Group policies, including standing orders	https://www.gha.org.uk/data/assets/p df_file/0021/83514/Group-Standing- Orders-12.5.20.pdf
Code of conduct	https://www.gha.org.uk/data/assets/p df_file/0020/83513/Group-Code-of- Conduct.pdf
Register of interests	https://www.wheatley-group.com/about- wheatley/our-people/wheatley-group- board
Group Complaints policy and complaints handling procedure	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 87271/Group-complaints-policy-and- complaints-handling-procedure.pdf
Group Data Protection Policy	https://www.wheatley- group.com/data/assets/pdf_file/0026/ 87272/Group-Data-Protection-Policy.pdf
Group Freedom of Information Policy	https://www.wheatley- group.com/data/assets/pdf_file/0028/ 87274/Wheatley-Group-Freedom-of- Information-policy.pdf
Group Procurement Policy	https://www.wheatley- group.com/data/assets/pdf_file/0029/ 87275/Group-Procurement-Policy.pdf
Names, responsibilities and (work- related) biographical details of the people who make strategic and operational decisions about the performance of function and/or delivery of services by the authority – Wheatley Group Board	
Wheatley Group Board	https://www.wheatley-group.com/about- wheatley/our-people/wheatley-group- board
Wheatley Group Executive Team	https://www.wheatley- group.com/stakeholders/key- people/executive-team
Corporate planning:	

Mission Statement	https://www.wheatley-group.com/about- wheatley/about-us
Corporate Strategies e.g., for economic development, etc.:	https://www.wheatley- group.com/investor- relations/publications/our-strategy
Corporate policies:	
Health and Safety Policy	https://www.gha.org.uk/data/assets/p df_file/0022/83515/Wheatley-Group- health-and-safety-policy.pdf
Equalities	No information held in this class
Equal Opportunities Policy	https://www.gha.org.uk/data/assets/p df_file/0023/83516/Equal-Opportunities- Policy.pdf
Sustainability Policy	No information held in this class
Corporate Plan:	No information held in this class
Strategic planning processes:	No information held in this class
External relations	
Accountability relationships, including the Scottish Housing Regulator	https://directory.scottishhousingregulato r.gov.uk/Pages/landlord.aspx?LAtoZNa meQS=266DA976-CFA9-E311-93F1- 005056B555E6
Subsidiary Companies (wholly or part owned) and other significant financial interests	https://www.wheatley-group.com/about- wheatley/about-us/group-partners
Internal Audit arrangements	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf (Page 50)
External Audit arrangements	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual-

	Report-and-Consolidated-financial- statements_2019-20.pdf (Paget 58)
Strategic agreements with other bodies	No information held in this class

CLASS 2: HOW WHEATLEY GROUP DELIVER ITS FUNCTIONS AND SERVICES

Class Description:

Information about our work, our strategy and policies for delivering functions and services and information for our service users/tenants.

The information we publish under this class	How to access it
Functions:	
Description of functions, including statutory basis for them, where applicable:	https://www.wheatley-group.com/about- wheatley
Strategies, policies and internal staff procedures for performing statutory functions:	No information held in this class
Statement of public task required by the Re-use of Public Sector information Regulations 201513 (if applicable)	No information held in this class
How to report concerns to Wheatley Group	https://www.wheatley- group.com/data/assets/pdf_file/0027/46 926/Wheatley-Group-Complaints- Policy.pdf
Reports of Wheatley Group's exercise of its statutory functions	No Information held in this class
Statutory Registers	No information held in this class
Services:	

List of Services including statutory basis for them, where applicable:	https://www.wheatley-group.com/about- wheatley/our-services
Service policies and internal staff procedures:	
Data Protection Policy	https://www.gha.org.uk/data/assets/pdf_ file/0025/83518/Group-Data-Protection- policy.pdf
Whistleblowing Policy	https://www.gha.org.uk/data/assets/pdf_ file/0024/83517/Whistleblowing-policy.pdf
Service schedules and delivery plans	No Information held in this class
Information for service users, including how to access the services:	https://www.wheatley-group.com/about- wheatley/our-services
Service fees and charges, including bursaries	https://www.wheatley-group.com/about- wheatley/governance/freedom-of- information/how-to-make-a-foi-request

CLASS 3: HOW WHEATLEY GROUP TAKE DECISIONS AND WHAT WE HAVE DECIDED

Information about the decisions we take, how we make decisions and how we involve others.

The information we publish under this class	How to access it
Decisions taken by Wheatley Group Board Minutes and agendas	https://www.wheatley-group.com/about- wheatley/governance/board-minutes
Board Reports	https://www.wheatley-group.com/about- wheatley/governance/board- papers/wheatley-group-board
Public Consultations and engagement strategies:	No information held in this class
Reports of Regulatory Inspections, Audits and Investigations carried out by Wheatley Group	No information held in this class

Environmental	Impact	Assessment	No information held in this class
Reports underta	ken in cor	mpliance with	
the Town ar	nd Count	ry Planning	
(Environmental	Impact	Assessment)	
(Scotland) Regu	lations 201	7	
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CLASS 4: WHAT WHEATLEY GROUP SPENDS AND HOW IT SPENDS IT

Class description:

Information about our strategy for, and management, of financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent)

The information we publish under this class	How to access it
Financial statements	
2019-20	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf
Financial statements required by statute e.g., section 31 and 33 of the Public Services Reform (Scotland) Act 2010, if applicable	
Financial Policies and procedures for budget allocation: (Group Standing Orders)	https://www.gha.org.uk/data/assets/p df_file/0021/83514/Wheatley-Group- standing-orders.pdf
Budget allocation to key policy/function/service areas	https://www.wheatley- group.com/investor- relations/publications/business-updates
Purchase plans and capital funding plans	Our strategy for capital funding for 2015-20 is set out on pages 26 and 27 of our Group Strategy, Investing In Our Futures - <u>https://www.wheatley-</u> <u>group.com/data/assets/pdf_file/0016/</u> <u>50650/Investing-in-our-futures.pdf</u> An annual update on our capital funding position is provided in our annual report,

Financial administration manual/internal	for 2019/20 this is set out in pages 31 and 32 <u>https://www.wheatley-</u> group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- <u>Report-and-Consolidated-financial-</u> <u>statements_2019-20.pdf</u> <u>https://www.gha.org.uk/data/assets/p</u>
financial regulations:	df_file/0021/83514/Wheatley-Group- standing-orders.pdf
Expenses policies and procedures	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf (Page81)
Senior staff/board member expenses at category level e.g., travel, subsistence and accommodation	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf (Page 80 and 81)
Board Member remuneration other than expenses	https://www.wheatley- group.com/data/assets/pdf_file/0030/ 85854/Wheatley-Group-Annual-Report- and-Consolidated-Financial- Statements-2018-2019.pdf (Page 80)
Investments, Endowments and Pension Fund	https://www.wheatley- group.com/ data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf
Delivering Value for Money	https://www.wheatley- group.com/_data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf
Pay and Grading Structure	Available on request
Investments, summary information and endowments, investments and Wheatley Group's pension fund	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf (Page 100)

Funding awards available from Wheatley	https://www.wheatley-group.com/better-
Group, how to apply for them and	lives/wheatley-foundation
funding awards made	

CLASS 5: HOW WHEATLEY GROUP MANAGE ITS HUMAN, PHYSICAL AND INFORMATION RESOURCES

Class description:

Information about how we manage the human, physical and information resources of Wheatley Group

The information we publish under this class	How to access it
Human Resources:	
Strategy and management of human resources	No information held in this class
Staffing structure	https://www.wheatley-group.com/about- wheatley/our-people/executive-team
Human Resources policies, procedures and guidelines, including e.g., recruitment, performance management, salary and grading, promotion, pensions, discipline, grievance, staff development, staff records	
Policies:	
Alcohol drugs and gambling addition policy	https://www.wheatley- group.com/data/assets/pdf_file/0028/ 87175/Alcohol-drugs-and-gambling- addiction-policy.pdf
Code of practice on the Engagement of Disabled People	https://www.wheatley- group.com/ data/assets/pdf_file/0029/ 87176/Code-of-Practice-on-the- Engagement-of-Disabled-People.pdf
Dignity at Work Policy	https://www.wheatley- group.com/data/assets/pdf_file/0030/ 87177/Dignity-at-Work-Policy.pdf

Dia sin line and Dalian	
Disciplinary Policy	https://www.wheatley- group.com/data/assets/pdf_file/0031/
	87178/Disciplinary-Policy.pdf
Disclosure Scotland Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0032/
	87179/Disclosure-Scotland-Policy.pdf
Equal Opportunities Policy	https://www.wheatley-
	group.com/ data/assets/pdf_file/0024/ 87180/Equal-Opportunities-Policy.pdf
Family Friendly Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0025/
	87181/Family-Friendly-Policy.pdf
Grievance Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0026/ 87182/Grievance-Policy.pdf
Hours of Secondment, Overtime Allowances & Flexible Secondment	https://www.wheatley- group.com/ data/assets/pdf_file/0027/
Arrangements Policy	87183/Hours-Overtime-Allowances-
	Flexible-Secondment-Policy.pdf
Job retention scheme	https://www.wheatley-
	group.com/data/assets/pdf_file/0014/ 126320/Job-retention-scheme.pdf
No Smoking in the Workplace	https://www.wheatley- group.com/data/assets/pdf_file/0028/
	87184/No-Smoking-in-the-
	Workplace.pdf
Personal Relationships Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0029/ 87185/Personal-Relationships-
	Policy.pdf
Recruitment and Selection Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0030/
	87186/Recruitment-and-Selection- Policy.pdf
Secondee Allowances Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0031/
	87187/Secondee-Allowances-Policy.pdf
Secondee Code of Conduct Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0033/

	87189/Secondee-Code-of-Conduct-
	Policy.pdf
Shared Parental Leave Policy	https://www.wheatley-
	group.com/ data/assets/pdf_file/0032/
	87188/Shared-Parental-Leave-
	Policy.pdf
Sickness and Absence Management	https://www.wheatley-
Policy	group.com/ data/assets/pdf_file/0025/
	87190/Sickness-and-Absence-
	Management-Policy.pdf
Time off and Special Leave Policy	https://www.wheatley-
	group.com/data/assets/pdf_file/0026/
	87191/Time-off-and-Special-Leave-
	Policy.pdf
Employee relations structures and	
agreements reached with recognised	
Trade Unions and professional	
organisations:	
Unison	https://www.wheatley-
Personal information redacted under	group.com/ data/assets/pdf_file/0022/
Section38(1)(b) of the Freedom of	87241/Unison-recognition-
Information(Scotland) Act 2002	agreement.pdf
Physical Resources:	
Management of land and property assets	https://www.wheatley-group.com/about-
including environmental sustainability	
reports	
Description of Wheatley Group's	https://www.wheatley-
Property and Land Holdings	group.com/ data/assets/pdf_file/0025/
	115729/Wheatley_Group_Annual-
	Report-and-Consolidated-financial-
	statements_2019-20.pdf (Page 4)
	No information hald in (11, 11, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Estate development plans	No information held in this class
Maintenance arrangements	No information held in this class
Information Resources:	
Records Management policy and record	
management plan including Retention	
Schedules	

Adult Care	https://www.wheatley- group.com/data/assets/pdf_file/0029/ 84296/Adult-care-services.pdf
Communications and Marketing	https://www.wheatley- group.com/data/assets/pdf_file/0030/ 84297/Communications-and-marketing- retention-schedule.pdf
Community Safety and Environmental	https://www.wheatley- group.com/data/assets/pdf_file/0031/ 84298/Community-safety-and- environment-retention-schedule.pdf
Finance	https://www.wheatley- group.com/data/assets/pdf_file/0032/ 84299/Finance-Retention-Schedule.pdf
Governance	https://www.wheatley- group.com/
Health and Safety	https://www.wheatley- group.com/data/assets/pdf_file/0016/ 84301/Health-and-safety-retention- schedule.pdf
Housing	https://www.wheatley- group.com/data/assets/pdf_file/0017/ 84302/Housing-retention-schedule.pdf
Human Resources	https://www.wheatley- group.com/data/assets/pdf_file/0018/ 84303/Human-resources-retention- schedule.pdf
IT	https://www.wheatley- group.com/data/assets/pdf_file/0020/ 84305/IT-retention-schedule.pdf
Legal	https://www.wheatley- group.com/data/assets/pdf_file/0021/ 84306/Legal-retention-schedule.pdf
Management	https://www.wheatley- group.com/data/assets/pdf_file/0022/ 84307/Management-retention- schedule.pdf

Procurement	https://www.wheatley- group.com/data/assets/pdf_file/0023/
	84308/Procurement-retention-
	<u>schedule.pdf</u>
Property	https://www.wheatley-
	group.com/data/assets/pdf_file/0024/
	84309/Property-retention-schedule.pdf
Wheatley Foundation	https://www.wheatley-
	group.com/data/assets/pdf_file/0016/ 84310/Foundation-Retention-
	Schedules.pdf
Assurance	https://www.wheatley-
	group.com/ data/assets/pdf_file/0026/ 87281/Assurance-retention-
	schedule.pdf
Information Governance/asset	
management policies and procedures, information asset list	
Data Protection	https://www.gha.org.uk/data/assets/p df_file/0025/83518/Group-Data-
	Protection-policy.pdf
Special category data Policy	https://www.gha.org.uk/ data/assets/p
	df_file/0021/60096/Special-Category- Data-Policy.pdf
Knowledge management policies and	https://www.wheatley-
procedures:	group.com/data/assets/pdf_file/0015/ 2049/Records-Management-policy.pdf
Records Management Policy	
List of Statistical Information published by Wheatley Group	No information held in this class
Freedom of Information policy and	https://www.wheatley-
procedures	group.com/data/assets/pdf_file/0028/ 87274/Wheatley-Group-Freedom-of-
	Information-policy.pdf
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Data Protection	https://www.gha.org.uk/data/assets/p df_file/0025/83518/Group-Data- Protection-policy.pdf
Privacy Notices	https://www.gha.org.uk/home/privacy- notices

CLASS 6: HOW WHEATLEY GROUP PROCURES GOODS AND SERVICES FROM EXTERNAL PROVIDERS

Class Description:

Information about how we procure goods and services and our contracts with external providers

The information we publish under this class	How to access it
Procurement policies and procedures	https://www.wheatley- group.com/procurement
Invitations to tender	https://www.wheatley- group.com/procurement/what-we- do/procurement-opportunities
Register of contracts awarded, which have gone through formal tendering, including name of supplier, period of contact and value	https://www.wheatley- group.com/procurement/what-we- do/procurement-opportunities
Additional Information which is required to published by applicable procurement legislation and statutory guidance (e.g., the Procurement Reform (Scotland) Act 2014 the Procurement (Scotland) Regulations 2016 and Public Contacts (Scotland) regulations 2015	https://www.publiccontractsscotland.gov .uk/search/search_mainpage.aspx

Links	to	Procurement	information	https://www.publiccontractsscotland.gov
				.uk/search/search_mainpage.aspx
Contac	ts So	cotland 16 websi	te	

CLASS 7: HOW WHEATLEY GROUP ARE PREFORMING

Class description:

Information about how the Wheatley Group performs as an organisation and how well it delivers its functions and services

The information we publish under this class	How to access it
External reports e.g., annual report, performance statements required by statute (e.g., section 32 of the Public Services Reform (Scotland) Act 2010	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf
Performance indicators and performance against them	https://directory.scottishhousingregulato r.gov.uk/pages/landlord.aspx?LAtoZNa meQS=266DA976-CFA9-E311-93F1- 005056B555E6
Wheatley Group financial statement 2019-20	https://www.wheatley- group.com/data/assets/pdf_file/0025/ 115729/Wheatley_Group_Annual- Report-and-Consolidated-financial- statements_2019-20.pdf
Wheatley Group – Scottish Housing Regulator	https://directory.scottishhousingregulato r.gov.uk/Pages/landlord.aspx?LAtoZNa meQS=266DA976-CFA9-E311-93F1- 005056B555E6
Mainstream Equalities Report produced under the Equality Act 2010 (Special Duties) (Scotland) regulations 2012 as amended	No information held in this class
Employee and board equality monitoring reports, produced under the Equality Act 2010 (Special Duties) (Scotland) regulations 2012 as amended	No information held in this class

CLASS 8: OUR COMMERCIAL PUBLICATIONS

Class description:

Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet e.g. bookshop, research journal, retail store.

We have no publications within this class.

CLASS 9: OUR OPEN DATA

Class description:

Open data available by authority as described by the Scottish Government's Open Data Resource Pack and available under an open licence.

The Commissioner expects authorities to publish the following information, **as a minimum:**

- The authority's open data publication plan
- Open data set and their metadata, or link to where they are available

We have no publications within this class.